Anshu Prakash IAS प्रधान सचिव Principal Secretary

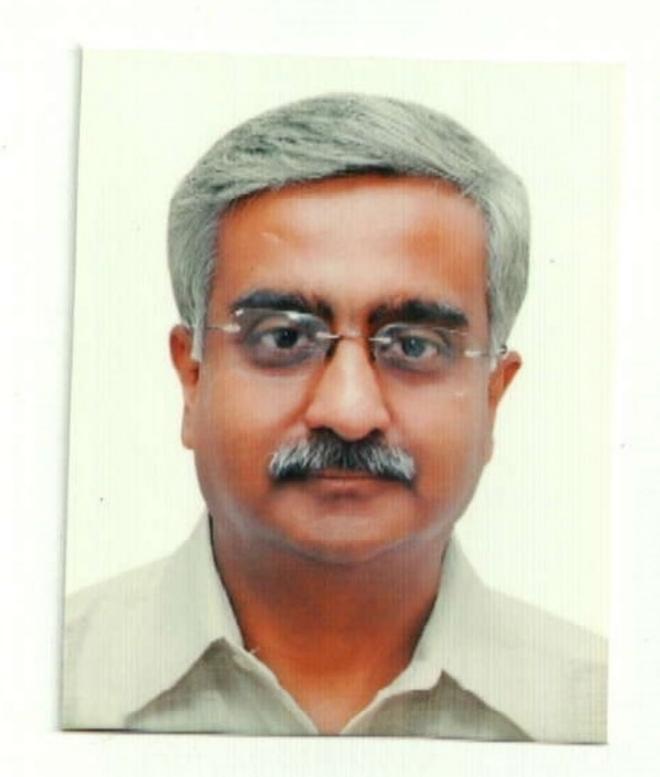


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## FOREWORD

One of the emerging areas for improving the health delivery system pertains to patient safety. This involves, inter alia, building awareness and imparting knowledge/training to all concerned as also implementing protocols/standard operating procedures for different aspects impacting the patient. Each person working in the hospital, whether medical, paramedical or non-medical, needs to be committed to the cause of promoting patient safety.

Chacha Nehru Bal Chikitsalaya has taken a welcome initiative to conduct an awareness building and training programme on patient safety for the hospitals run by Government of NCT of Delhi. Personnel now being trained in this programme should in turn transmit their learning to their colleagues in their respective hospitals so that all concerned are sensitized and duly trained for patient safety.

An active and meaningful participation in this programme will, without doubt, help in promoting patient safety as also better care to the patients.

I wish all success for the above programme.